

Greenhill Terms and Conditions

General

Greenhill is our home in stunning Wester Ross. We are offering it for self-catering holidays on a weekly basis, usually Saturday to Saturday (4 pm on the date of arrival to 10 am on the date of departure), subject to our terms and conditions. We have tried to make our terms and conditions as simple as possible. We did not want to draft an agreement with lots of provisions that contemplated every set of circumstances that might arise.

In essence we want you to enjoy Greenhill and look after it while you stay there before handing it back to us clean and tidy.

Booking your Holiday

To book Greenhill please contact Maud by email and we can take it from there.

What we expect from you

We will set this out to try to avoid any misunderstandings using as few words as possible.

- a) Please take good care of Greenhill and leave it in a clean and tidy condition at the end of your stay.
- b) Do not exceed the accommodation limit of eight people and keep us informed about who is in your party and any changes.
- c) Please do not smoke inside Greenhill.
- d) Greenhill is in a small community of friendly folk so please respect our neighbours and do not disturb the peace and tranquillity.
- e) If you damage or break something then please let us know and either replace it or pay for it.

Cancellation Charges

If you need to cancel your holiday, we will try to re-let Greenhill to someone else. If we manage to do this then your loss may be limited to your deposit. Otherwise the cancellation charge is determined by how many days before the holiday start date we receive your cancellation notice.

No. of days before Holiday start date that notification is received	Cancellation Charge (as percentage of the rental cost of the holiday)
0 - 13 days	100%
14 - 27 days	75%
28 - 42 days	60%
43 days or more	Deposit

You should consider buying holiday cancellation insurance to cover the cost of your holiday.

Payment for your Holiday

To confirm your booking you need to make an initial payment of 25% of the total hire charge. By paying this deposit you are deemed to have accepted our terms and conditions. You may pay by cheque or directly into our bank account. We will give you our account details if you want to pay this way.

The balance is payable no later than eight weeks before your holiday. If you are booking within eight weeks of the start of your holiday then you need to pay in full. We will provide information including key instructions and contact number when we receive your final payment.

Good Housekeeping Deposit

We do not ask for a good housekeeping deposit, we prefer to trust you to look after Greenhill.

Dogs

One well behaved dog is welcome at Greenhill. There are some fantastic walks and beaches where your dog can enjoy a good run. However, be aware that sheep are in the fields next to the house and on the hills. Therefore, we would recommend that you tether your dog when it is in the garden and otherwise keep your dog on the lead until it is safe to let it off.

Do not leave your dog in the house unattended and please keep it out of the bedrooms and off the furniture. We can supply doggy blankets and a dog cage. We do not want to charge extra for dogs so please clean up all dog hairs and muddy paw prints at the end of your stay. Within the garden is a dog loo so please scoop up and use it to keep the garden clean and mess free.

Linen

We supply pillows, (two per person) duvets and bed linen. We do not supply towels.

Complaints

Please let us know as soon as possible about any problem and we will do our best to sort it out.

Other terms & conditions

1. The Hirer shall not sub-let Greenhill or any part thereof.
2. The Hirer binds and obliges himself to vacate Greenhill at the end of the hire period.
3. We may treat the booking as cancelled if we do not receive the full payment by the due date.
4. We accept no responsibility for loss, injury or damage to any member of the Hirer's party or their property, arising in any manner out of the let of Greenhill, however caused.
5. The Hirer undertakes to relieve us from any liability for damage or injury by any member of his party, however caused.
6. The Hirer warrants that the subjects let are to be used for the purposes of a Holiday. Accordingly, Section 12(2) and Paragraphs of Schedule 4 of the Housing (Scotland) Act 1988 applies to the letting to the Hirer.
7. The validity, construction and performance of this agreement shall be governed by Scots' Law.